# **About Wynn Resorts**

Stephen A. Wynn, the founder of Wynn Resorts, Limited, is the preeminent designer, developer and operator of Integrated Resorts globally. Wynn Resorts owns and operates two Integrated Resorts in Las Vegas, Nevada and three in the Macau Special Administrative Region of the People's Republic of China ("Macau").

The Wynn development team envisions, designs, and builds boldly conceived Integrated Resorts that set progressively higher standards for quality, guest service and entertainment and that transformed their markets from "gaming-only" locales to diversified global tourist destinations. Wynn Integrated Resorts seamlessly integrate sophisticated architecture, luxurious interior design, and a diverse selection of amenities, including fine-dining restaurants, premium-retail offerings, a full range of 24-hour games, convention facilities, and live-performance venues. The result: unique experiences for guests of the highest quality.

Guided by the simple truth that, "Only people can make people happy," Wynn employees are devoted to delivering the Wynn promise of always exceeding guest expectations. For 40 years, resorts led by the Wynn development team have been the employer of choice in their markets.

## An Unparalleled Record of Market Transformation

As Chairman of the Board, President and Chief Executive Officer of Mirage Resorts, Incorporated, Mr. Wynn opened The Mirage, Las Vegas' first true Integrated Resort, in 1989. The Mirage, at that time the most expensive casino in the history of Las Vegas, was an instant success, breaking all Las Vegas records for profitability and for the first time generated more non-gaming revenue than gaming revenue for a Las Vegas resort. The Mirage not only established the concept of an Integrated Resort but also broadened the global appeal of Las Vegas, triggering an immediate \$12 billion city-wide investment boom that made Las Vegas the number one tourist destination in the world.

The Company followed The Mirage with Treasure Island in 1994, Las Vegas' first themed, family friendly Integrated Resort. In 1998, the iconic Bellagio opened, an elevation of The Mirage concept with its impeccable guest rooms, high-end retail stores, and classic European feel, which also set records for profitability and non-gaming and gaming revenues upon opening.

Since the opening of The Mirage and the subsequent design, development, and operation of four additional market-leading properties, Las Vegas has seen at least two-times growth in all key economic metrics after years of stagnation:

- Tourist Visitation: 2x increase from 18 million to 40 million visitors
- Non-Gaming Revenue: 7x increase to \$10 billion
- Non-Gaming Revenue: Has grown twice as fast as gaming revenue since 1989
- Average City-Wide Hotel Room Rates: 3x increase in room rates
- Meeting Attendance: 3x increase to 5.0 million attendees

## **About Wynn Resorts**

- Total Las Vegas Strip-Wide Capital Investment: \$30 billion
- Total Las Vegas Strip-Wide Jobs Created: 31,000

In June 2000, Mirage Resorts, Incorporated was sold for \$6.6 billion and the Company purchased the Desert Inn Resort and Casino, which closed in August 2000, to pave the way for the city's most successful Integrated Resort: Wynn Las Vegas, a 2,716-room Five-Star casino resort that inspired yet another wave of development on the Strip. Concurrently, the Company developed its Asian flagship casino resort in Macau.







Wynn Las Vegas opened on the Las Vegas Strip in April 2005 and Encore, an adjacent expansion, opened on December 22, 2008. Wynn Las Vegas is currently the highest grossing Integrated Resort in the United States, generating \$2 billion of gross revenue and \$1.1 billion in non-gaming revenue. Wynn Las Vegas generates more non-gaming revenue than any other Integrated Resort in North America.

Wynn Las Vegas features two iconic hotel towers with a total of 4,750 hotel rooms, suites and villas; 22 dining experiences with signature chefs and 11 bars; approximately 290,000 square feet of high-end convention space and 192,000 square feet of casino space. The resort includes 110,000 square feet of retail shopping, including stores by Brioni, Cartier, Chanel, Dior, Givenchy, Graff, Hermes, Louis Vuitton, and Prada. Other recreation and leisure facilities include swimming pools, three nightclubs, one day club, and two full-service spas and salons. A luxury retail Stripfront expansion, Wynn Plaza, is currently under construction and is scheduled to debut in the second half of 2018.

The exhibit below highlights the amenities and facilities Steve Wynn-led integrated resorts have pioneered with their openings.

#### The Mirage 1989

- Unique public attraction
- Lobby garden atrium
- Group meeting space
- High-profile entertainment
- AAA Four Diamond Awards
- Full complement of non-gaming amenities



## Treasure Island

- "Themed" resort concept
- · Family-friendly destination
- Permanent Cirque theater
- Unique public attraction
- · Group meeting space
- High-profile entertainment
- AAA Four Diamond Awards
- Full complement of non-gaming amenities



#### The Bellagio 1998

- High-quality retail esplanade
- Gourmet, celebrity-chef restaurants
- Elevated high-end gaming experience
- · Permanent Cirque theater
- Unique public attraction
- Lobby garden atrium
- Group/convention space
- High-profile entertainment
- AAA Five Diamond Awards
- Full complement of non-gaming amenities



#### Wynn Las Vegas 2005

- Forbes Triple-Crown Five-Star resort
- Private gaming salons
- High-quality retail esplanade
- Gourmet, celebrity-chef restaurants
- Elevated high-end gaming experience
- Signature show Le Rêve The Dream set in a custom aquatic theater-inthe-round stage
- Unique public attraction
- Lobby garden atrium
- Group/convention space
- AAA Five Diamond Awards
- Full complement of non-gaming amenities



#### Wynn Macau

2006

- The only resort in the world with 8 Forbes Five-Star Awards
- Award-winning restaurants
- High-quality retail esplanade
- Two Forbes Five-Star Spas
- Group meeting and conference space
- Elevated high-end gaming experience
- Private gaming salons
- Impressive Jellyfish Aquarium
- Choreographed Performance Lake
- Astrologically themed atrium featuring a Tree of Prosperity and a Dragon of Fortune
- Curated art collection



#### Encore Las Vegas 2008

Five-Star resort

- Sophisticated design elements
- Fine dining and casual dining concepts with talented chefs
- Dedicated showroom for high-profile entertainment
- Multiple pools surrounded by immaculate gardens
- High-quality retail esplanade
- Lively day and night club experiences with world-famous DJs
- Public spaces decorated in rich reds with a butterfly motif
- Private Sky casino
- Full complement of non-gaming amenities



#### Wynn Palace Cotai

2016

- First and only resort in the world with more than 1,000 rooms to receive the Forbes Five-Star Award
- Extraordinary flower creations
- Fine dining with talented chefs
- Unparalleled shopping experience
- The largest spa in Macau to receive a Forbes Five-Star Award
- Grand Theater Ballroom and meeting space
- Elevated high-end gaming experience
- Private gaming salons
- Dazzling Performance Lake
- Unique SkyCab experience
- Impressive art collection



## **About Wynn Resorts**

Overall, Wynn Resorts have stimulated four of the five largest increases in visitation in the history of Las Vegas. These four openings helped drive 12 million incremental visitors, including record numbers of international visitors, to Las Vegas. In fact, Wynn Las Vegas in 2005 triggered the largest annual increase in non-gaming revenues in the history of Las Vegas.

In Macau, Wynn Resorts opened Wynn Macau in September 2006 and Encore at Wynn Macau in April 2010. The combined Macau Integrated Resort includes two stunning hotel towers featuring 1,008 rooms, suites and villas; eight dining experiences, and three bars; approximately 31,000 square feet of meeting space and 273,000 square feet of casino space. The resort includes approximately 59,000 square feet of retail shopping, including stores and boutiques by Bylgari, Cartier, Chanel, Dior, Dunhill, Ferrari, Giorgio Armani, Gucci, Hermes, Hugo Boss, Louis Vuitton, Miu Miu, Piaget, Prada, Rolex, Tiffany, Van Cleef & Arpels, Versace, Vertu, Zegna and others.

Upon opening, Wynn Macau was a leader in the Macau market and is widely known as the "Employer of Choice" in Macau. Remarkably, Wynn Macau is the highest rated resort in the world with eight *Forbes Travel Guide* Five-Star awards.

In August of 2016, Wynn Resorts opened Wynn Palace located in Macau's Cotai district. The floral themed Integrated Resort features SkyCabs that traverse an 8-acre Performance Lake and into the resort, 1,706 guest rooms, 106,000 square feet of renowned retailers, an assortment of gourmet dining outlets and approximately 420,000 square feet of gaming space.

Wynn Resorts is currently constructing Encore Boston Harbor located in Everett, Massachusetts.



# Philosophy of Wynn Resorts

The Wynn Resorts corporate philosophy is built on the idea that only people make people happy. This philosophy fosters an employee culture uniquely designed to deliver on the promise of providing a five-star hospitality experience for resort guests.

Our core values instill a passion in each employee for delivering world-class guest service. By sharing stories of success with each other, Wynn employees are inspired to continuously deliver an impeccable experience and create lasting memories for each guest. Wynn Resorts does this better than any other resort company in the world; it is the foundation of our culture.

Wynn Resorts also recognizes that cultural diversity encompasses a broad spectrum of backgrounds and experiences. Being inclusive, welcoming and supportive of all our employees cements Wynn as an industry leader and has earned the company several accolades, including being ranked number one by Las Vegas Review-Journal's "Best Places to Work" list in 2013. In fact, at Wynn Resorts 40% of all management and above are women.

We embrace, build and deliver on Wynn's core values and promises. The actions of the company and employees define who we are as an organization: a team united to provide the very best in hospitality and service.

## **Employee Belief**

## Care about everyone and everything

The difference between good service and exceptional service often comes down to one thing: sincerity. Guests can tell when Wynn employees are doing something for them because it's their job, and when our employees are doing something for them because they honestly care about the guest's experience. Wynn employees are genuine with every person that walks through our doors.

## Show never-ending attention to detail

It's the little things, it really is, that turn a great experience into an amazing one. So, Wynn employees pay attention to everything our guests or coworkers say, keep their eyes open, and find that extra, personal touch that will turn "great" into "extraordinary."

## Take responsibility; don't leave it to others

This one is simple. If there is something that can be done to make something better, our employees don't wait. If it's something that can be done on his/her own, they do it. If another employee or guest needs help, our employees take the initiative to make it happen.



## Always strive to be better

This is our employees' motto: "How can I find a way to make what I'm doing now even better?" There's always room for improvement. If it's good, our employees make it outstanding. If it's outstanding, our employees make it spectacular.

Based on the core values described above, Wynn employees are held to the highest standard of excellent guest service, cooperation with other employees, professional appearance and speech, maintaining facilities and a clean environment, and more.



# Global Compliance

Wynn Resorts maintains a deep commitment to ethical business practices, in addition to our focus on guest service, in an effort to maintain the highest degree of trust among key stakeholders. We have created a business administration code of ethics that outlines employee standards of conduct and instructions on who to contact should business ethics be called into question.

#### **Business Administration Code of Ethics**

Our Code of Ethics emphasizes anti-discrimination, employee interaction inside and outside the organization, and ethical business and financial practices, including the points below. This code of business conduct and ethics is provided to employees in print, as well as on the company intranet.

- Strict adherence to the laws of the country or region in which we are operating. Prioritization of laws above customs.
- Employees cannot profit by using Wynn, as a company, for personal gains outside of employment.
- Employees cannot accept profits, such as shares from rival companies, nor hold a duel position with a competitor.
- Acceptance of money or gifts from customers, government employees or business associates is strictly regulated or prohibited.
- Employee behavior on company premises, including in back-of-house areas, is closely monitored.
- Confidentiality and insider trading training programs are administered.
- To ensure timely documentation of information in accordance with the law, governing bodies are in place to ensure proper management of documentation in accordance with state and federal regulations.

## Casino Management

Wynn Resorts promotes responsible gaming initiatives and encourages its guests to responsibly enjoy gaming as part of their overall entertainment experience. We educate our employees on how to identify signs of gambling addiction, how to approach a guest to start a conversation on responsible gaming, and provide resources to our guests throughout our casinos and on printed materials. We enforce restrictions on minors in gaming areas and limit the reasons minors would need to be in the area. A complete system of controls functions to ensure healthy operations and an enjoyable environment for our guests.

## Responsible Gaming Programs

We are dedicated to ethical and responsible gaming practices and are committed to the prevention of gambling addiction. We demonstrate our commitment by educating our employees and providing vital resources to our guests. Guests are provided the ability to self-limit their access to casino privileges such as establishing a voluntary limit on credit or to exclude themselves from receiving marketing and promotion materials. Guests may participate in our self-exclusion program allowing them to voluntarily ban themselves from gambling in our casinos. Wynn provides printed materials throughout the casino which includes a telephone number that connects guests with gambling addiction experts. Marketing materials, cash transaction machines, room keys, and player cards all carry the telephone number to the gambling addiction experts. Employees are trained to recognize signs of gambling addiction and how to appropriately offer the available resources to guests who exhibit these signs. We also provide financial support to responsible and problem gambling organizations.

## Measures Against Money Laundering

Wynn Resorts, in cooperation with its subsidiaries, conducts anti-money laundering training and perform internal audits to uphold compliance with regulations created to detect suspicious financial transactions. Companywide practices have been implemented to assist in the prevention and detection of money laundering. Members of the compliance team have been empowered with the authority to investigate various transactions and report findings to the in-house compliance committees. Employees are educated on the identification of suspicious behavior and proper record keeping techniques, which includes the use of Multiple Transaction Logs (MTL), Currency Transaction Reports (CTRs) and Suspicious Activity Incident Reports (SAIRs).

#### Measures Pertaining to Minors

Guests under 21 years old are strictly prohibited from gambling, checking into the hotel unaccompanied by a guest over 21 years of age, entering a bar or nightclub, and loitering. Guests are required to show photo identification to enter bars and nightclubs and to participate in any gambling activity. Our employees are trained to handle situations involving unattended minors, guests who appear to be underage, and identification verification.

## Ensuring Safety within Establishments

We take guest and employee safety very seriously. Former federal and local law enforcement agents lead our security teams, all of whom undergo intense training to handle any emergency at our resorts. Our extensive network of advanced surveillance technology and easily-identifiable security officers staged throughout public and back-of-house areas ensure an enjoyable environment for everyone.



# Employee Benefits Programs and Corporate Social Responsibility

Wynn Resorts believes that when its employees and communities grow stronger, it grows stronger as a company. By actively implementing Corporate Social Responsibility (CSR) and becoming a community leader, we strive to add value to our employees, shareholders and business enterprises. Among the most exciting and significant new developments in our CSR journey is the establishment of a Culture and Community Department, supporting diversity and inclusion, gender equality, fair treatment in the workplace, and employee charitable efforts in the communities Wynn Resorts serves.

Wynn employees generously donate their free time towards volunteering, with more than 2,500 active volunteers having devoted over 22,000 hours in Las Vegas, Boston, and Macau in 2017. In total, more than \$24 million dollars in donations were also gifted to hundreds of charities, or invested in local communities on behalf of Wynn Resorts.

## **Employee Relations**

Improving our local communities begins with creating an environment of opportunity and success at the Wynn workplace. Our training, wages and benefits are considered among the best in the industry. Since the opening of Wynn Las Vegas in 2005, the number of employees has grown by around 40%, and we maintain the highest employee retention rate in the industry. As an employer of choice, we receive approximately 110 applications per open position.

## Employee Stock Ownership Program

Wynn Macau was the first company in the history of Macau to give company stock to all non-executive employees and make local workers the true owners of the business. At Wynn Macau, 67.5% of employees across the two properties are hired locally.

## **Employee Assistance Program**

We provide a 24-hour hotline that can help employees in all aspects of their work and personal life. Employees can receive online and face-to-face support from counselors. There is also the My NowClinic where employees and their families can receive healthcare-related advice online 24/7 from doctors and pharmacists.



## The Wynn Employee Foundation

In 2015, Wynn Resorts launched the Wynn Employee Foundation to strengthen Wynn's team members and enrich its community. Employee-directed, employee-funded, and enhanced by Wynn Resorts' corporate charitable match program, the Wynn Employee Foundation allocates donations and stimulates volunteerism. In 2017, the Foundation raised \$470,000 in employee contributions including company-matched donations.

## **Employee Inclusion and Diversity**

We believe that the power of people maximizes when people from different backgrounds and orientations work together in the optimal environment. Therefore, Diversity is mentioned right after the Compliance clause in the Code of Business Conduct and Ethics, providing that harassment or discrimination by race, origin, sex, age, religion and disability will not be tolerated.

## **Employee Equality**

As a core value, we have always worked to promote gender equality and create a balanced workforce. As a result, forty percent of our global employees are women working across all levels and departments, a historically high figure for the industry. To further increase this percentage, we have formalized a new executive leadership group, known as the Women's Forum, in order to create initiatives that continue to advance equal opportunity and income for women.

Also to support our sexual minority employees and guests, Wynn has established The LGBT Focus Group, which is comprised of employees from all parts of the business who identify as gay, lesbian, bisexual, or transgender, as well as the co-workers who support them. Additionally, Wynn Resorts actively supports the larger LBGT community through event sponsorships and outreach. Since Wynn Las Vegas' opening in 2005, Wynn Resorts has been supporting the Human Rights Campaign (HRC), including acting as the Presenting Sponsor of the Las Vegas HRC Gala. In 2018, Wynn Resorts was a Platinum Sponsor for the fourth year for the Las Vegas-based AFAN Aids Walk, in which more than 200 employees and their families participated to promote AIDS awareness and raise money for the program.

As well, Wynn Resorts financially supports minority groups in the State of Nevada and members of diverse chambers and groups including the Asian Chamber of Commerce, Latin Chamber of Commerce, Nevada Hispanic Business Group, Las Vegas Urban League, and Women Business Enterprise Council.



#### Additional Incentives

Wynn Resorts selects outstanding employees on a monthly and quarterly basis in both managerial and non-managerial positions as part of our employee recognition programs, titled STARS and ALL-STARS. From this group of STARS and All-STARS, Wynn executives select the top eight employees as our STARS and All-STARS of the year. Recognition such as this motivates employees to consistently deliver world-class guest service.

## **Supporting New Parents**

Wynn Resorts provides six weeks of paid parental leave to employees following the birth of a child, adoption or foster care. In addition, a one-time \$250 gift is given to new parents to help offset unexpected expenses.

## **Employee Education and Career Support**

We carry out a diverse curriculum of training for our employees ranging from leadership development classes to team-building and performance assessment. We also provide employees with continued education and tuition aid, as well as financial support for professional development conferences. Our employees are provided with companywide opportunities for advancement by announcing job openings on our intranet, for which anyone who meets the criteria is welcome to apply.

The Wynn Scholarship Fund provides \$300,000 annually to qualifying Wynn Las Vegas employees and family members. Each year, ten new scholarship recipients are awarded tuition to any Nevada University or College to be used towards earning a degree in any field of study. Upon graduation, recipients will benefit from guaranteed job placement at Wynn Las Vegas.

In Macau, to foster professional staff capable of providing guests with the type of service that befits a five-star resort, we have established the Wynn Academy. After performing a general evaluation of employees, we conduct customized training according to the growth potential of each employee.

## Educational Assistance in the Community

Wynn Macau has been donating \$10 million a year to the University of Macau Development Foundation, and is supporting the university and its Asia-Pacific Academy of Economics and Management in long-term.

Wynn Las Vegas' innovative *Adopt-A-Classroom* corporate partnership benefiting the Dean Petersen Elementary School in Downtown Las Vegas reached its highest level of success to date in 2017. In the three years since implementation, the comprehensive program helped the at-risk school jump from a one-star to a two-star rating with the Clark County School District, create a 95 percent teacher retention rate, and see an overall 20 percent increase in test scores.



Wynn also supports the Smith Center of Performing Arts, a popular venue in the Las Vegas community, and the Discovery Children's Museum, to help preservation and nurture local art and culture.

## Prioritizing a Healthy Planet

Excellence permeates everything we do at Wynn Resorts, including our stewardship of the environment. We have undertaken major initiatives to curb greenhouse gas emissions through energy efficiency measures and an unprecedented reliance on renewable energy. We minimize our consumption of water and recycle or reuse much of our waste and materials we use. This enables us to provide the experience our guests expect while helping them feel good about patronizing our resorts.

Wynn Resorts invests heavily in alternative energy with the aim to reduce environmental impact, ensure a reliable power supply, and reduce peak demand on local power grids. In 2017, the Wynn Solar Facility was completed, a 160-acre solar energy facility that is dedicated to providing sustainable energy solely to Wynn Las Vegas. Up to 20 megawatts will be produced and used to offset up to seventy-five percent of the resort's current peak power requirements. This is the largest percentage of renewable energy used by any resort in Las Vegas, and an industry first for a gaming operator in Nevada.

Combined with the recently installed solar panels covering 103,000 square feet of Wynn's rooftop, the renewable energy generated will eliminate 33,734 metric tons of CO2 emissions from the environment annually and can power the equivalent of more than 5,000 homes. At our Boston resort, we are installing a rooftop solar array capable of producing 1.5 megawatts of power, which will be integrated into the property's conventional supply.

Wynn Las Vegas also partners with Green Our Planet to create outdoor gardens in the Clark County School district promoting environmental sustainability. The partnership has enabled the organization to build four outdoor garden classrooms that impact more than 4,000 students in the Las Vegas area.

Other activities such as converting light bulbs to energy-efficient LED lights, which has reduced energy use by more than 100 million kW, and improving recycling practices which diverted 17,369 metric tons of waste from the landfill, are conducted as well. Once open, the new multi-use development in Las Vegas, called Paradise Park, will run on one hundred percent green energy.



#### Clean The World

Wynn Las Vegas supports Clean the World, which distributes partially used soaps and shampoos from our guest rooms to needy families locally and worldwide, helping prevent hygiene related deaths. Wynn Macau has worked with Clean the World for the past six years, resulting in the recycling of 4 metric tons of soap. More recently, Wynn Las Vegas has been working with the nonprofit, as well. Clean the World has distributed more than 44 million bars of soap to over 127 countries with the help of companies like Wynn Resorts.

#### Focus On Restoration

Situated on 33 acres along the scenic Mystic River, Encore Boston Harbor will allow for public enjoyment of a waterfront that has been restored to its natural beauty. Revitalized during a remediation effort that was fully funded by Wynn Resorts, what was once a toxic and abandoned industrial site has become a thriving ecosystem with a newly-created living shoreline and paths that provide access to Boston Harbor. Cutting-edge sustainable energy and environmental conservation systems have been pioneered specifically for this resort, making it one of the most eco-conscious developments in the country.

#### Green Shuttle Bus Service in Macau

Furthering our sustainability targets, we are fully supportive of and engaged in Macau Transport Bureau's new green transportation program to begin replacing diesel-powered buses with electric buses in Macau beginning 2018. This program is set for completion of all bus fleets by 2020. Wynn Palace now has eight electric buses in service.



# Storytelling

Wynn Resorts has created a unique employee culture with an innovative approach to peer motivation and inspiration called Storytelling. Storytelling is a program by which employees share exceptional guest service stories that demonstrate our core values. By sharing examples of particularly outstanding service, employees inspire each other to strive for improvement. Employees are invited to share their stories on the company intranet, at various posts in back-of-house areas, and with department Storyteller leads. Employee stories are frequently updated and shared on the company intranet, wall displays in back-of-house areas, bulletin boards and other printed materials.

# Storytelling 1: Desiree Wells, Ashlie Vandever, Danny Min (Front Desk Representatives)

During the graveyard shift, a guest came to Registration with an urgent request. He wanted to propose to his girlfriend that very evening, but he wasn't sure where to pop the question. He asked Front Desk Representative Danny Min for a suggestion. Danny immediately thought of one of the most romantic spots on our property: the patio overlooking the Lake of Dreams. The gentleman loved the idea! But at that late hour (around 2 a.m.), the terrace was closed to guest traffic.

Danny wasn't about to let the opportunity to create an unforgettable memory for the couple pass by, so he rallied his coworkers, including Front Desk Representatives Desiree Wells and Ashlie Vandever. Together, the group put their heads together and came up with a plan of action. Because it was so late and departments like Horticulture were closed (and the guest gave them only minutes to organize all the fine details), the team had to use the resources they had available at the Front Desk.

After getting permission from Management, they started with some candles they keep on hand at Registration, which they arranged on the patio to create an elegant, softly glowing backdrop. The gentleman escorted her to the terrace, got down on bended knee, and asked for her hand in marriage. The proposal unfolded flawlessly.

The guest was beyond thrilled that the Front Desk team was so willing to make the couple's dream moment a reality. The Front Desk Team wants to continue creating unforgettable experiences for our guests, no matter what the request.



Storytelling 2: Jeffrey Albright (Engineer)

A couple staying at Wynn to celebrate their 25th wedding anniversary were just about to head back to the resort when the husband's electric wheelchair stopped unexpectedly. Because of the husband's disability, he couldn't use anything other than his custom chair, so this was a real emergency and their dream anniversary trip was on the verge of being spoiled. As the wife wrote in her glowing letter to Mr. Wynn, "It's scary to be on vacation and have this happen. We were without resources in an unfamiliar territory. When we got back to the Wynn, it was like getting to a safe haven where everyone was on our team trying to fix this major mishap."

The Bellmen helped the guests to their room and contacted the manufacturer for a service call for the chair. Unfortunately, the weekend technician couldn't find a solution, and told the guests they'd have to wait two days for the full service department to open. As a last resort, the couple called Engineering, hoping for a miracle. They got Engineer Jeffery Albright. A former Navy electrician, Jeff "meticulously went from connection to connection on the wheelchair with patience and perseverance," the guest wrote. "Jeff figured out the problem and fixed the wheelchair! He was truly our guardian angel and saved our 25<sup>th</sup> anniversary vacation." By repairing the guest's wheelchair on the spot, Jeff transformed one couple's important anniversary into an unforgettable one.



# Wynn Las Vegas Fact Sheet

CEO, WYNN RESORTS, LIMITED Matt Maddox

PRESIDENT, WYNN LAS VEGAS Maurice Wooden

PRESIDENT, WYNN John Littell

DESIGN AND DEVELOPMENT

MANAGEMENT COMPANY Wynn Resorts Limited

OVERALL DESIGN Wynn Design & Development

EXECUTIVE VICE PRESIDENT Roger P. Thomas

OF DESIGN

EXECUTIVE VICE PRESIDENT DeRuyter O. Butler

OF ARCHITECTURE

CONCEPT ARCHITECTURE The Jerde Partnership

LAKE OF DREAMS DESIGN KO Company

Patrick Woodroffe Lighting Design

Michael Curry Design Imaginary Forces

WYNN OPENING DATE April 28, 2005

ENCORE OPENING DATE December 22, 2008

## Wynn Las Vegas Fact Sheet

WYNN ACCOMMODATIONS	296 45 135 135 24 12 6	Resort Rooms Tower Suites Rooms Executive Suites Parlor Suites Salon Suites Fairway Apartments Fairway Villas Villas Stories
ENCORE ACCOMODATIONS	229 47 47 15	THICO BOOK COM TO CHARGOO
ADDRESS		3131 Las Vegas Boulevard S. Las Vegas, NV 89109
PHONE NUMBERS		Main Number: (702) 770-8000 Room Reservations: (702) 770-7171, (888) 320-7125
MEDIA CONTACT		Public Relations (702) 770-2120 pr@wynnlasvegas.com

Wynn Las Vegas features two luxury hotel towers with a total of 4,750 spacious hotel rooms, suites and villas. The 192,000 square feet of casino space provides gaming options for all players including coinless play slots, Baccarat, Blackjack, Roulette as well as high-limit gaming spaces.

The resort's 21 dining experiences deliver fine dining as well as casual options ranging from Asian cuisine to classic Italian and American favorites. Guests can relax and rejuvenate at Wynn's two award-winning spas or enjoy luxury shopping at its finest with approximately 110,000 square feet of retail space housing unique and exclusive designers. Wynn's two showrooms offer exclusive entertainment options including the resort's signature show, Le Rêve-The Dream, an acrobatic aquatic show with live music and elaborate special effects. Wynn boasts the most celebrated nightlife and day life experiences in Las Vegas with XS, Intrigue and Encore Beach Club.

## Wynn Las Vegas Fact Sheet

Wynn Las Vegas offers an incredible experience in meeting space that only the Wynn can create featuring 290,000 square feet of space that brings the outdoors in, with splendid terraces from each meeting room looking out to either an elegant pool or manicured greenery.

A luxury retail Strip-front expansion, Wynn Plaza, is currently under construction and is scheduled to be completed in 2018.

Wynn Las Vegas opened on April 28, 2005 and was once again named the best resort in Nevada on Condé Nast Traveler's 2018 "Gold List," a title received for the tenth time.



# Wynn Macau Fact Sheet

CEO, WYNN RESORTS, LIMITED Matt Maddox

PRESIDENT & EXECUTIVE DIRECTOR Ian Michael Coughlan

WYNN MACAU, LIMITED

CHIEF OPERATING OFFICER AND Linda Chen

EXECUTIVE DIRECTOR WYNN MACAU, LIMITED

CHIEF OPERATING OFFICER, WYNN MACAU Ciarán P. Carruthers

PRESIDENT, WYNN John Littell

DESIGN AND DEVELOPMENT

MANAGEMENT COMPANY Wynn Resorts Limited

OVERALL DESIGN Wynn Design & Development

EXECUTIVE VICE PRESIDENT Roger P. Thomas

OF DESIGN

EXECUTIVE VICE PRESIDENT DeRuyter O. Butler

OF ARCHITECTURE

CONCEPT ARCHITECTURE Wong & Ouyang

Mike Hong Architect

RESTAURANT CONCEPT & DEVELOPMENT Wynn Design & Development

Hirsch Bedner Associates,

Los Angeles

WYNN MACAU OPENING DATE September 6, 2006

ENCORE OPENING DATE April 21, 2010

## Wynn Macau Fact Sheet

WYNN ACCOMMODATIONS

360 Deluxe Rooms
100 Grand Deluxe Rooms
120 One-bedroom Suites
4 Two-bedroom Lake Suites
10 Two-bedroom Sky Suites

ENCORE ACCOMODATIONS

369 Encore Deluxe Suites
41 Encore Grand Salon Suites
4 Villas

ADDRESS Rua Cidade de Sintra, NAPE, Macau

PHONE NUMBERS Main Number: (853) 2888 9966

Room Reservations: (853) 8986 9966

MEDIA CONTACT

Public Relations
pr@wynnmacau.com

Wynn Macau is a luxury hotel and casino resort in the Macau Special Administrative Region of the People's Republic of China with two iconic towers – Wynn and Encore, featuring a total of 1,008 spacious rooms, suites and villas, approximately 284,000 square feet of casino space, over 57,000 square feet of retail space housing unique and exclusive designers, eight award-winning casual and fine dining restaurants, two Forbes Travel Guide award-winning spas, a salon and a pool. The resort proudly boasts three distinct entertainment experiences, including Macau's only choreographed Performance Lake, blending lofty plumes of water, gracefully choreographed music from Broadway tunes to renowned Chinese songs, powerful LED lights and fire effects.

Wynn Macau is the only Resort in the world with 8 Forbes Five-Star Awards, garnering Five-Star awards for its hotel, restaurants and spas. Wynn Macau opened on September 6, 2006 and its second tower – Encore opened on April 21, 2010.



# Wynn Palace Fact Sheet

CEO, WYNN RESORTS, LIMITED Matt Maddox

PRESIDENT AND EXECUTIVE DIRECTOR Ian Michael Coughlan

WYNN MACAU, LIMITED

CHIEF OPERATING OFFICER AND Linda Chen

EXECUTIVE DIRECTOR WYNN MACAU, LIMITED

CHIEF OPERATING OFFICER, WYNN PALACE Frederic Luvisutto

PRESIDENT, WYNN John Littell

DESIGN AND DEVELOPMENT

MANAGEMENT COMPANY Wynn Resorts Limited

OVERALL DESIGN Wynn Design & Development

EXECUTIVE VICE PRESIDENT Roger P. Thomas

OF DESIGN

EXECUTIVE VICE PRESIDENT DeRuyter O. Butler

OF ARCHITECTURE

CONCEPT ARCHITECTURE Wynn Design & Development

Mike Hong Architect

RESTAURANT CONCEPT & DEVELOPMENT Vincent Wolf Associates, New York

Rockwell Group, New York

WYNN PALACE OPENING DATE August 22, 2016

## Wynn Palace Fact Sheet

ACCOMMODATIONS 5 Garden Villas 4 Penthouses

18 Fountain Salon Suites

198 Parlor Suites

105 Executive Suites

540 Fountain Suites836 Palace Rooms

ADDRESS Avenida da Nave Desportiva,

Cotai, Macau

PHONE NUMBERS Main Number: (853) 8889 8889

Room Reservations: (853) 8889 3888

MEDIA CONTACT Public Relations

pr@wynnmacau.com

Wynn Palace is the second luxury integrated resort from international resort developer Wynn Resorts in the Macau Special Administrative Region of the People's Republic of China, following the launch of Wynn Macau. Located in the Cotai area, it features a 28-story hotel with 1,706 exquisitely furnished rooms, suites and villas, versatile meeting facilities, over 105,000 square feet of renowned luxury retail, 10 casual and fine dining restaurants, Macau's largest spa, a salon, a pool and approximately 420,000 square feet of casino space. Designed as a floral-themed destination, the resort also features a variety of entertainment experiences, including the dazzling 8-acre Performance Lake that mesmerizes guests with a choreographed display of water, music and light, the unique SkyCab, spectacular, large-scale floral displays by renowned designer Preston Bailey and an extensive collection of art works by some of the world's leading artists. Wynn Palace opened on August 22, 2016.



## **Encore Boston Harbor Fact Sheet**

CEO, WYNN RESORTS, LIMITED Matt Maddox

PRESIDENT, ENCORE BOSTON HARBOR Robert DeSalvio

PRESIDENT, WYNN DESIGN AND DEVELOPMENT, Chris Gordon

**BOSTON** 

MANAGEMENT COMPANY Wynn Resorts Limited

OVERALL DESIGN Wynn Design & Development

EXECUTIVE VICE PRESIDENT OF DESIGN Roger P. Thomas

EXECUTIVE VICE PRESIDENT DeRuyter O. Butler

OF ARCHITECTURE

RESTAURANT CONCEPT & DEVELOPMENT Stephen A. Wynn

ENCORE BOSTON HARBOR PLANNED OPENING Summer, 2019

ACCOMMODATIONS 671 Resort Rooms & Suites

ADDRESS One Horizon Way

Everett, MA 02149

PHONE NUMBERS Main Number: (857) 770-7000

MEDIA CONTACT Greg John (857) 770-7807

(617) 306-8964 (mobile)

Greg.John@encorebostonharbor.com

#### **Encore Boston Harbor Fact Sheet**

Encore Boston Harbor is an approximate \$2.5 billion five-star global destination gaming resort that will feature 671 hotel rooms with sweeping views of the Boston skyline and Boston Harbor, ultra-premium spa, specialty retail, award-winning dining, and state-of-the-art ballroom and meeting spaces. The three-million square foot resort will generate more than 4,000 construction jobs and 10 million labor hours, more than 4,500 permanent jobs, \$265 million in traffic mitigation and approximately \$660 million in direct annual expenditures from Wynn (\$242 million in annual taxes and fees, \$170 million in payroll and \$249 million in goods and services to operate and maintain the resort). It is the largest private single-phase development in the history of the Commonwealth.

Situated on the waterfront along the Mystic River and connected to Boston Harbor, Encore Boston Harbor will open up the Everett shoreline to the public for the first time in more than a century. Wynn is creating a six-acre park along the water that will feature pedestrian and bicycle paths that provide access to the harbor, an events lawn, picnic and public viewing areas, ornate floral displays and retail and dining experiences that overlook the Encore Harborwalk.

Guests and employees of Encore Boston Harbor can connect to points across the harbor via a robust water transportation system that Wynn is introducing. Low-profile, European style boats will be used to sail back and forth without the need to raise area drawbridges. The resort is expected to open in summer of 2019.

# Wynn Resorts Awards

- In February 2018, Wynn Resorts was awarded a total of 16 Forbes Travel Guide Five-Star Awards, more than any other independent hotel company in the world.
- Wynn Resorts was named one of the World's Most Admired Companies by Fortune in 2009-2018.
- Wynn Las Vegas was named the Best Resort in Nevada by Condé Nast Traveler in 2009-2018.
- Wynn Las Vegas received a perfect score for the sixth consecutive year on the 2018 Corporate Equality Index (CEI) administered by the Human Rights Campaign Foundation.
- Wynn Resorts was named a Fortune 500 company in 2009–2015.
- In July 2014, Wynn Resorts was among the Top 300 Corporate Hotel Companies in *Hotels* Magazine.
- In April 2014, Entrepreneur Magazine named Wynn Resorts one of the 120 Most Trusted Brands.
- In April 2013, the 12<sup>th</sup> Annual Bristol Associates and Spectrum Gaming Group Executive Satisfaction Survey Ranked Wynn Resorts as the No. 1 Employer of Choice.
- In February 2013, Las Vegas Review-Journal named Wynn Las Vegas the Top Workplace of 2013.