

Media release

Zurich Airport, 13 January 2020

Traffic results

SWISS sets another passenger record in 2019

Swiss International Air Lines (SWISS)¹ transported 18,781,440 passengers in **2019**, a 4.7% increase on the previous (record) year. A total of 150,957 flights were operated systemwide, 4.1% more than in 2018. Of these, 132,561 (up 4.6%) were performed within Europe and 18,396 (up 0.5%) were on intercontinental routes.

Total passenger capacity for the year, measured in available seat-kilometres (ASK), showed a 1.8% increase on 2018, while total traffic volume, measured in revenue passenger-kilometres (RPK), was up 2.6%. On its European network, SWISS raised its ASK capacity by 5.0% and saw RPK traffic volume rise by 5.4%; on intercontinental routes ASK capacity was increased 0.5% while RPK traffic volume rose 1.5%. Systemwide seat load factor for 2019 amounted to 84.0%, a year-on-year improvement of 0.6 percentage points. Seat load factor for SWISS's European services was raised 0.3 percentage points to 78.0%, while seat load factor for the intercontinental network was increased 0.9 percentage points to 86.6%.

Swiss WorldCargo, SWISS's airfreight division, reports a cargo load factor (by volume) of 74.8% for 2019, a 4.1-percentage-point decline from its prior-year level. Total traffic volume, measured in cargo tonne-kilometres (CTK), was 10.7% down on the previous year.

In **December 2019** SWISS transported 1,430,184 passengers, a 6.2% increase on the same month of the previous year. A total of 11,571 flights were operated in the month, 0.8% fewer than in December 2018. December passenger capacity was increased by 0.8% in ASK terms, while RPK traffic volume for the month was up 3.7%. Systemwide seat load factor for December improved accordingly, rising 2.3 percentage points to 82.9%.

SWISS will publish its 2019 financial results on **19 March 2020**.

Please note: to offer a full overview of the traffic performance of the airlines of the Lufthansa Group, we report all these carriers' traffic results. This overview (in which the results for SWISS include those of its sister carrier Edelweiss) is provided in the tables attached.

¹ excluding Edelweiss

Swiss International Air Lines (SWISS) is The Airline of Switzerland, serving over 100 destinations in 44 countries worldwide from Zurich and Geneva and carrying some 19 million passengers a year with its fleet of around 90 aircraft. The company's Swiss WorldCargo division provides a comprehensive range of airport-to-airport airfreight services for high-value and care-intensive consignments to around 175 destinations in more than 80 countries. As The Airline of Switzerland, SWISS embodies its home country's traditional values, and is committed to delivering the highest product and service quality. With its workforce of some 9,000 personnel, SWISS generated total revenues of over CHF 5 billion in 2018. SWISS is part of the Lufthansa Group, and is also a member of Star Alliance, the world's biggest airline network.

This media release will be found in our [Newsroom](#).

If you no longer wish to receive information from SWISS Media Relations, please let us know by email at media@swiss.com.

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Lufthansa Group

		Month	yoy	Cumulative	yoy
Total Lufthansa Group Airlines	Passengers in 1,000	9,861	-0.3%	145,190	+2.3%
	Available seat-kilometers (m)	26,589	+0.3%	359,567	+2.9%
	Revenue seat-kilometers (m)	21,528	+3.3%	296,511	+4.2%
	Passenger load-factor (%)	81.0	+2.4pts.	82.5	+1.0pts.
	Available Cargo tonne-kilometers (m)	1,352	+0.3%	17,378	+6.3%
	Revenue Cargo tonne-kilometers (m)	865	-3.6%	10,664	-2.1%
	Cargo load-factor (%)	63.9	-2.6pts.	61.4	-5.3pts.
	Number of flights	83,298	-3.7%	1,177,315	+1.2%
Lufthansa German Airlines*	Passengers in 1,000	4,896	+0.9%	71,307	+2.0%
	Available seat-kilometers (m)	15,136	+3.7%	204,202	+3.8%
	Revenue seat-kilometers (m)	12,296	+7.4%	168,085	+5.0%
	Passenger load-factor (%)	81.2	+2.8pts.	82.3	+1.0pts.
	Number of flights	40,540	-2.8%	561,510	+1.2%
thereof Hub FRA	Passengers in 1,000	2,950	-1.3%	43,366	+0.4%
	Available seat-kilometers (m)	10,197	+0.8%	138,809	+0.9%
	Revenue seat-kilometers (m)	8,370	+4.1%	114,907	+2.4%
	Passenger load-factor (%)	82.1	+2.6pts.	82.8	+1.2pts.
	Number of flights	22,133	-5.5%	311,912	-1.5%
thereof Hub MUC	Passengers in 1,000	1,840	+2.0%	26,227	+2.5%
	Available seat-kilometers (m)	4,843	+9.1%	64,133	+9.7%
	Revenue seat-kilometers (m)	3,876	+14.6%	52,351	+10.6%
	Passenger load-factor (%)	80.0	+3.8pts.	81.6	+0.7pts.
	Number of flights	16,638	-4.1%	222,977	-0.4%
SWISS	Passengers in 1,000	1,591	+4.9%	21,591	+5.7%
	Available seat-kilometers (m)	5,123	+0.2%	63,325	+4.6%
	Revenue seat-kilometers (m)	4,252	+2.8%	53,120	+5.6%
	Passenger load-factor (%)	83.0	+2.1pts.	83.9	+0.8pts.
	Number of flights	12,423	-1.6%	167,119	+4.8%
Austrian Airlines	Passengers in 1,000	990	+4.4%	14,651	+5.1%
	Available seat-kilometers (m)	1,999	+3.2%	28,510	+2.9%
	Revenue seat-kilometers (m)	1,556	+6.9%	23,050	+4.9%
	Passenger load-factor (%)	77.8	+2.7pts.	80.8	+1.6pts.
	Number of flights	9,869	+0.9%	139,230	+2.9%
Total Network Airlines**	Passengers in 1,000	7,452	+2.5%	106,978	+3.2%
	Available seat-kilometers (m)	22,242	+2.9%	295,687	+3.9%
	Revenue seat-kilometers (m)	18,091	+6.3%	243,982	+5.2%
	Passenger load-factor (%)	81.3	+2.6pts.	82.5	+1.0pts.
	Number of flights	62,422	-1.6%	859,888	+2.3%

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines

** Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines

Total Eurowings*	Passengers in 1,000	2,408	-7.9%	38,212	-0.2%
	Available seat-kilometers (m)	4,347	-11.3%	63,880	-1.3%
	Revenue seat-kilometers (m)	3,437	-10.1%	52,529	-0.2%
	Passenger load-factor (%)	79.1	+1.0pts.	82.2	+1.0pts.
	Number of flights	20,876	-9.3%	317,427	-1.6%

* Incl. Eurowings and Brussels Airlines

Network Airlines & Cargo*

By region		Month	yoy	Cumulative	yoy
Europe	Passengers in 1,000	5,512	+1.5%	81,674	+2.7%
	Available seat-kilometers (m)	6,030	-1.2%	87,248	+3.9%
	Revenue seat-kilometers (m)	4,328	+1.6%	67,248	+3.9%
	Passenger load-factor (%)	71.8	+2.0pts.	77.1	+0.0pts.
	Available Cargo tonne-kilometers (m)	63	+1.2%	851	+12.9%
	Revenue Cargo tonne-kilometers (m)	32	+6.2%	351	+2.6%
	Cargo load-factor (%)	50.0	+2.4pts.	41.3	-4.2pts.
America (North and South)	Passengers in 1,000	952	+9.0%	12,346	+3.8%
	Available seat-kilometers (m)	8,515	+7.2%	111,070	+3.3%
	Revenue seat-kilometers (m)	7,422	+11.1%	94,990	+5.3%
	Passenger load-factor (%)	87.2	+3.1pts.	85.5	+1.6pts.
	Available Cargo tonne-kilometers (m)	617	-0.5%	8,082	+7.5%
	Revenue Cargo tonne-kilometers (m)	372	-8.8%	4,736	-1.2%
	Cargo load-factor (%)	60.2	-5.5pts.	58.6	-5.2pts.
Asia/Pacific	Passengers in 1,000	527	+1.7%	7,325	+3.9%
	Available seat-kilometers (m)	5,215	+1.5%	69,796	+3.4%
	Revenue seat-kilometers (m)	4,377	+4.8%	59,505	+4.6%
	Passenger load-factor (%)	83.9	+2.7pts.	85.3	+1.0pts.
	Available Cargo tonne-kilometers (m)	532	-0.9%	6,832	+1.7%
	Revenue Cargo tonne-kilometers (m)	383	-2.0%	4,677	-6.7%
	Cargo load-factor (%)	72.1	-0.8pts.	68.5	-6.2pts.
Middle East/ Africa	Passengers in 1,000	462	+3.0%	5,633	+9.0%
	Available seat-kilometers (m)	2,482	+1.8%	27,572	+7.9%
	Revenue seat-kilometers (m)	1,964	+3.1%	22,239	+10.1%
	Passenger load-factor (%)	79.1	+0.9pts.	80.7	+1.6pts.
	Available Cargo tonne-kilometers (m)	139	+9.3%	1,614	+18.4%
	Revenue Cargo tonne-kilometers (m)	78	+14.4%	899	+20.3%
	Cargo load-factor (%)	55.8	+2.5pts.	55.7	+0.9pts.

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines, Lufthansa Cargo

Eurowings*

		Month	yoy	Cumulative	yoy
Short-haul	Passengers in 1,000	2,150	-7.5%	34,953	-0.4%
	Available seat-kilometers (m)	2,550	-9.6%	42,088	-0.6%
	Revenue seat-kilometers (m)	1,977	-5.7%	34,484	+0.7%
	Passenger load-factor (%)	77.5	+3.2pts.	81.9	+1.1pts.
Long-haul	Passengers in 1,000	258	-10.8%	3,260	+1.3%
	Available seat-kilometers (m)	1,797	-13.5%	21,792	-2.7%
	Revenue seat-kilometers (m)	1,460	-15.4%	18,044	-1.7%
	Passenger load-factor (%)	81.3	-1.8pts.	82.8	+0.8pts.

* Incl. Eurowings and Brussels Airlines

Additional references

In line with evolving market practices, Lufthansa Group will no longer disclose monthly traffic data from January 2020. Traffic data will be reported as part of the quarterly results releases instead.