

## Press Release

### Euro NCAP Improves Tertiary Safety by Introducing a Mobile App for First Responders in Europe

**Today, Euro NCAP launches Euro Rescue, a new resource for all emergency responders in Europe.**

Today, car safety is not only about occupant protection and promoting driver assistant systems but also concerns better post-crash safety. As vehicles have become tougher, more complex and alternatively powered, it has become increasingly crucial that first responders know what they can and can't do at the scene of an accident. Intervention within the golden hour is critical and rescuers need quick and straightforward information regarding the construction of a vehicle to help safely remove persons from the wreck. For this reason, car manufacturers make so-called "Rescue Sheets" and "Emergency Response Guides" available.

A Rescue Sheet is a standardised summary page containing all the crucial information rescuers need to carry out occupant extrication quickly and safely. This includes the location of components (e.g. airbags and pre-tensioners) and high-voltage electrical cables and batteries, all of which could present a hazard to trapped occupants and to the rescuers themselves. Manufacturer emergency response guides contain more detailed instructions to educate and assist first responders during training and are particularly important for alternative fuel vehicles.

Euro NCAP has, together with The International Association of Fire & Rescue Services (the CTIF), centralised the manufacturers' rescue sheets in a new app, 'Euro Rescue'. The app can be downloaded freely and is available for [Android](#) & [iOS](#). It can be used both online and offline, allowing rescuers to access the information even when there is little or no network coverage at the scene of the crash. For all cars assessed from 2020 onwards, Euro NCAP will verify the content and share ISO-compliant rescue sheets and emergency response guides for new energy vehicles, via the new app.

Euro Rescue is launched in English, French, German and Spanish<sup>1</sup>. From 2023, the app will be available in all European languages. The use of the app is not restricted to Europe: the Australasian New Car Assessment Program, (ANCAP SAFETY), the region's independent vehicle safety authority, also launches its app 'ANCAP Rescue' based on Euro Rescue today.

*Pierre Castaing, President of Euro NCAP said: "As planned in our 2020-2025 roadmap published in 2017, Euro NCAP has added tertiary (post-crash) safety in its 2020 rating. This Euro Rescue application, the result of joint work between manufacturers, fire and rescue services and Euro NCAP, is the first visible result of the progress that can be made in terms of tertiary safety; others are to come."*

*Tore Eriksson, President of CTIF said: "The Euro Rescue Phone app is an important milestone in the collaboration with Euro NCAP and the vehicle industry. For the first time, verified ISO compliant "Rescue Sheets and Emergency Response Guides" will be freely and easily accessible at one unique location. This will greatly help the rescue services & first responders for their vitally important work across Europe."*

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<sup>1</sup> Currently available rescue sheets for older vehicles are not always ISO-Compliant and not always supplied by the vehicle manufacturer in multiple languages.



### **Editor's note**

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### **About Euro NCAP**

Euro NCAP organizes crash tests on new vehicles and provides motoring consumers with a realistic and independent assessment of the safety performance of some of the most popular cars sold in Europe. Established in 1997 and backed by several European Governments, motoring, consumer and insurance organizations, Euro NCAP has rapidly become a catalyst for encouraging significant safety improvements to new car design. Visit our website: [www.euroncap.com](http://www.euroncap.com).

Euro NCAP ratings strictly apply to vehicles of the specifications offered in Europe. The ratings do not necessarily apply to models offered in other regions, even when sold under an identical name, as production specification and equipment may vary