



## News

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Frankfurt, 8 June 2017

### **Lufthansa Group brings direct payment option to the check-in counter and gate with card terminals**

**From June 2017 onwards, customers will be able to pay with Amadeus Airport Pay for ancillary services while checking in**

The Lufthansa Group will now enable secure and simple payments at the check-in counter, by introducing “Amadeus Airport Pay”. This new service, developed by Amadeus and Ingenico, will subsequently be available at more than 170 airports around the world. The customers will be able to pay for ancillary services, such as excess baggage, with chip-cards (credit/debit cards), girocard payments and compatible digital wallets. Additionally, airline staff are able to initiate compensation payments with these terminals, for instance in case a passenger voluntarily steps back from an overbooked flight.

“To bring secure and seamless payment options to our passengers to ease their individual and seamless travel experience is a core objective for the Lufthansa Group. Amadeus Airport Pay enables our travellers to choose customized ancillary services for their flight while checking in or at the gate – securely and with a variety of payment options, and without the need for detours”, said Kai Schilb, Head of Payment at Lufthansa Group Hub Airlines.

“Besides, as an IT solution, Amadeus Airport Pay gives the Lufthansa Group full control over its payment infrastructure by enabling bilateral connections with a wide range of payment providers. We look forward to bringing this service to our airport check-in desks and ticket offices in more than 170 airports very soon,” added Philipp Vetten, Head of IT Payment Projects at Lufthansa Group Hub Airlines.

The standard used by the Amadeus Airport Pay solution is also fully compatible with PCI-DSS, a series of security standards defined by the payment card industry. By using a PIN method for the cards, fraud is prevented during the payment process itself.

The Lufthansa Group strives to provide its customers with a range of choices in products and services fitted to their needs. In today’s digital world, customers demand simplicity and convenience throughout their purchasing experience, no matter what channel they use while shopping, whether it is web, mobile, or physical stores.

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