

IVECO ensures service and maintenance of its vehicles to help keep transport operating

Turin, April 2nd, 2020

The health and well-being of customers and staff is IVECO's priority, and its workshops are implementing the government's hygiene and safety guidelines.

The IVECO brand thanks all the mechanics, technicians, transporters and drivers for their tremendous effort and commitment to maintain the supply network of our society.



PRESS RELEASE

The world of transport cannot stop and neither can the IVECO Service Network, in order to guarantee the necessary supply of goods. To support transport professionals in this effort, the brand is maintaining all its Authorized Dealers and Workshops at their disposal.

IVECO technicians and mechanics are working to ensure the best service to customers. Wherever possible, they are conducting telediagnosics and remote repairs on IVECO S-WAY and New Daily vehicles, keeping the vehicles on the road without stoppages or visits to the workshop.

The safety of Dealer and Workshop staff and customers is IVECO's priority. All workshops are implementing the hygiene and safety guidelines provided by local Ministry of Health, have introduced stringent measures for cleaning the facilities, and regularly update their procedures according to the latest recommendations. To ensure safety distancing, service technicians and mechanics are working in smaller teams and the workshops are divided in separation zones marked in red. They use disposable gloves, masks and a vest. Every vehicle is completely disinfected, from the dashboard to the seat and steering wheel covers, before repair begins.

To ensure the strict implementation of the sanitary protocol, IVECO recommends that clients make an appointment at their nearest workshop, as long as it is not an emergency, in which case the workshops will respond to their request as soon as possible. For these types of repairs, IVECO will assist customers through its Assistance Non Stop Service.

In this unprecedented situation, IVECO wants to do everything possible to help the heroes who at this difficult time drive thousands of kilometers to maintain the food and sanitary supply chain operating efficiently. **Because only together, we are unstoppable.**

IVECO

IVECO is a brand of CNH Industrial N.V., a World leader in Capital Goods listed on the New York Stock Exchange (NYSE: CNHI) and on the Mercato Telematico Azionario of the Borsa Italiana (MI: CNHI). IVECO designs, manufactures and markets a wide range of light, medium and heavy commercial vehicles, off-road trucks, and vehicles for applications such as off-road missions.

The brand's wide range of products include the Daily, a vehicle that covers the 3.3 – 7.2 ton vehicle weight segment, the Eurocargo from 6 – 19 tons and, in the heavy segment above 16 tons, the Trakker (dedicated to off-road missions) and the IVECO WAY range with the on-road IVECO S-WAY and the IVECO X-WAY for light off-road missions. In addition, the IVECO Astra brand builds off-road trucks, rigid and articulated dumpers as well as special vehicles.

IVECO employs close to 21,000 individuals globally. It manages production sites in 7 countries throughout Europe, Asia, Africa, Oceania and Latin America where it produces vehicles featuring the latest advanced technologies. 4,200 sales and service outlets in over 160 countries guarantee technical support wherever an IVECO vehicle is at work.

For further information about IVECO: www.iveco.com

For further information about CNH Industrial: www.cnhindustrial.com

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