



IKEA FACTS

REQUIREMENTS & TESTING

All IKEA customers have the right to safe, healthy, durable and functional products. We want to offer all this at a price that as many as possible can afford, which is a challenge. The following examples show some of the actions we have taken to achieve this goal.

- All IKEA product types are tested to, and must comply with, international and national legislation in all markets where we sell products.
- IKEA has specifications in place, stating our strict requirements for our suppliers.
- We are proud to have developed an “IKEA Supplier Quality Standard” that is based on and further developed from ISO 9001. This standard is even more demanding than the ISO 9000 standard and ensures that IKEA suppliers meet internationally agreed quality principles.
- Our experts continuously define and develop strict product requirements and enable verification and monitoring of compliance.
- We have thorough routines for verifying compliance of our strict requirements. All IKEA product types are tested to, and must comply with, our strict requirements during both development and production.
- To ensure safe, healthy and durable quality products we involve our test lab already in the product development phase. The lab is accredited and guaranteed to international standards.
- Already during product development, IKEA products are tested to strict standards in a range of topics including chemicals, fire, surfaces, corrosion, lighting and electronics, function and durability, washing and assembly.
- The IKEA accredited test lab is involved in and performs 5-6000 separate tests per year, starting at the product development phase.

- Everyone has the right to safe products, no-one more than children. To protect small children, starting January 2016, IKEA will only offer window blinds and curtains with no cords or non-accessible cords.
- At IKEA, lightweight tables mean quality. We have developed many durable lightweight materials over the years that use less wood and have less impact on the environment.
- IKEA has developed many durable lightweight materials to make handling easier for customers
- IKEA always aims to use materials from sustainable sources and we constantly submit products to tough durability tests.
- There are hundreds of environmental certificates in the world. We have chosen not to use them. Instead, our customers can rely on the IKEA logo - it represents our full responsibility for safe, healthy and legally compliant products, produced with as little impact on the environment as possible.