

PRESSEMITTEILUNG

Parcel logistics for the growing healthcare industry

GLS Spain introduces GDP compliant *PharmaService*

- Certified dispatch of pharmaceuticals
- For non-temperature-sensitive products
- Further advantages for recipients

Madrid, 1 July 2020: Consignors and consignees must be able to rely on the quality and integrity of their goods, especially when it comes to sensitive medical products. To ensure this, GLS Spain now offers GDP-compliant shipping for non-temperature-sensitive products. All GLS Spain own depots and hubs have been certified by DEKRA.

The health and pharmaceutical industry is one of the country's most important economic sectors, and demand for its products is growing. But the demands on logistics are high. The industry expects certification in accordance with the European guidelines of Good Distribution Practice for pharmaceuticals in order to ensure a strictly monitored transport chain.

"We are observing that there is an increased demand for qualified services," says Luis Doncel, General Manager Iberia at GLS. "This has prompted us to support our customers now in the growing health and pharmaceutical sector and to offer them a tailor-made service that meets particularly high quality and safety standards".

Safe and practical for recipients

The new *PharmaService* from GLS Spain is not only compliant with the strict European Directive 2013/C 343/01, but offers even more advantages. Business and private recipients can have their parcels delivered by 10 a.m. or 2 p.m. They also have the option of confirming receipt of the parcel digitally on their own mobile device via the new *ContactlessSign* solution.

GLS Spain delivers the shipments exclusively to the designated recipient. An alternative delivery, for example to a neighbour or a ParcelShop, is excluded. In addition, the current shipping status can be tracked online in real time from the time the parcel is picked up from the sender to the delivery.

GDP-compliant parcel processing

GLS Spain received the GDP certification at the end of last month. It attests that companies have particularly reliable, safe and hygienic procedures – a cornerstone of the *PharmaService*. To achieve this, the parcel service provider adapted the operational processes at its own locations.

Among other things, the hygiene management in all depots and hubs, for all vehicles and personnel was expanded and further standardised. Furthermore, GLS Spain expanded the training system for all employees, for the over 460 agencies, for the transport partners and their delivery drivers.

GLS holds GDP certifications in Belgium, Denmark, Germany, France and Ireland. In addition, the quality and environmental management system of the GLS Group is certified throughout Europe according to the internationally recognized standards ISO 9001 and ISO 14001.

GLS Spain and the GLS Group

GLS Spain is a subsidiary of the GLS Group. GLS provides reliable, high-quality parcel services to over 240,000 customers, complemented by freight and express services. “Quality leader in parcel logistics” is GLS’ guiding principle. Through wholly owned and partner companies, the GLS Group covers 40 countries and is globally connected via contractual agreements. With its ground based network, GLS is one of the leading parcel service providers in Europe. The Group also operates through wholly owned subsidiaries in Canada and on the West Coast of the USA. The GLS network consists of c. 70 central and regional transshipment points and c. 1,400 depots which are supported by c. 28,000 final mile delivery vehicles and c.4,000 long distance trucks. GLS employs c. 19,000 people. In the 2019/20 fiscal year GLS generated revenues of 3.6 billion euros and delivered 667 million parcels.

More information: [gls-group.com](https://www.gls-group.com)

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