About the American Cancer Society
Road To Recovery® Program

Having cancer is hard.
Finding a ride to treatment shouldn’t be.

What is the Road To Recovery program?
The American Cancer Society Road To Recovery program is a curbside-to-curbside transportation service that provides free rides to cancer patients to and from their cancer-related treatments. Trained volunteer drivers donate their time and the use of their personal vehicles to help patients get to the treatments they need.

The program is offered to people with cancer who have no means of transportation and/or who are unable to drive themselves. Access to transportation is a major factor in cancer treatment, and this American Cancer Society service offers assistance to people who otherwise might not be able to follow their treatment plan as prescribed by their health care team.

Why is the Road To Recovery program important?
Cancer patients cite transportation to and from medical treatment as a critical need, second only to direct financial assistance. Many people need daily or weekly treatment, often over the course of several months. Increasingly, these treatments are provided on an outpatient basis, which means that the person must have a way to get to the appointment. Many people do not have a ride or are unable to drive themselves. Family and friends may help, but they may not have the time or financial means to assume the total burden of frequent trips to treatment centers.

A successful transportation assistance program can be a tremendous asset to the community. The Road To Recovery program is the very essence of the Society’s mission – people helping people get well.

How does the Road To Recovery program work?
The American Cancer Society uses a simple screening process to help ensure that the right volunteers are recruited for the program.

Volunteer drivers must have:
- A current, valid driver’s license
- Access to a safe and reliable vehicle
- A good driving record
- Proof of adequate automobile insurance

They also must complete a training to help prepare them for their new role. The Society maintains specific standards for driver responsibility. These standards help both the patient and the driver be comfortable with the program.

To request a ride, patients must contact the American Cancer Society at 1-800-227-2345 a minimum of four (4) business days’ notice in advance of the date that the ride is needed. This allows for coordination with the volunteer drivers as rides are dependent upon their availability.

For More Information
For more information about the American Cancer Society Road To Recovery program or other Society programs, or to learn more about becoming a Road To Recovery driver, visit cancer.org/drive, contact your local American Cancer Society office, or call 1-800-227-2345.